



CLIENT ABBOTT ANIMAL HEALTH PROJECT OROCAM





CLIENT

Abbott Animal Health, acquired by Zoetis in 2015, was a division of Abbott Laboratories, a global healthcare company devoted to improving life through the development of products and technologies that span the breadth of healthcare. With a portfolio of leading science-based offerings in diagnostics, medical devices, nutritionals and branded generic pharmaceuticals, Abbott served people in more than 150 countries.

CHALLENGE

Develop platform to educate vets on compliance problems/factors that influence treatment success.

- Veterinarians estimate that 4 out of 10 dog owners are not achieving full compliance
- Almost 25% of dog owners complain to vets about getting dog to take medicine correctly
- Current delivery systems perceived as a hassle (messy, need to measure liquids, etc.)
- ${\ensuremath{\cdot}}$ No options for patients who resist or refuse to take medication
- In multi-pet households, risk of other pets ingesting spat-out pill or treated food
- Increased time demands result in the need for products that are quick and reliable

APPROACH

Woodruff Sweitzer developed and executed an integrated marketing communications campaign that emphasized the key message, "The first and only veterinary NSAID with oromucosal delivery."

- Addressed unmet need
- Oromucosal delivery is the key POD
- Brand positioning: "Quick and reliable delivery"
- Create market excitement around new technology
 and gain KOL support
- Gain adoption with a niche strategy: may initially be used as second line for dogs with dosing problems





RESULTS

Product well-received by the veterinary clinics that purchased and tried. Product launch at Western Veterinary Conference in WVC was the most successful in Abbott Animal Health history. This effort got brand on shelf and gained initial trial. Full adoption was difficult, resulting in a longer than expected time period to achieve peak share (year 1 goal of 13% patient share). Manufacturing issues led to the product being voluntarily pulled from market in December 2013.

